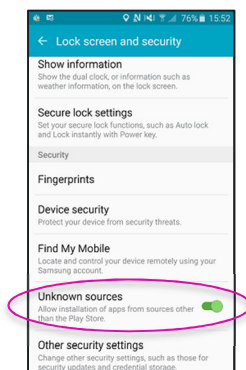


This guide has been produced to illustrate the Cognito iQ Mobile (v4.0.0+) installation process for an Android device. Please note a Samsung Galaxy S6 was used for illustration purposes and some screens may differ from those shown.

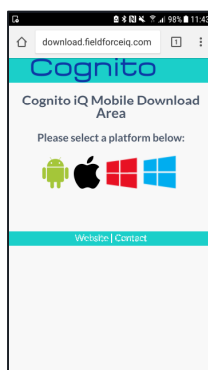
Pre-requisites:

- Only Cognito iQ can provide valid registration keys. **Do not re-use registration keys.**
- The device must have a good active internet connection. If used on a corporate Wi-Fi, ensure proxies and firewalls are not blocking access.
- Ensure 'Unknown sources', within the device 'Settings' section, has been enabled. If this has not been enabled, you will be prompted to enable it when downloading Cognito iQ Mobile.

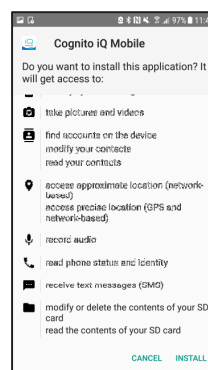
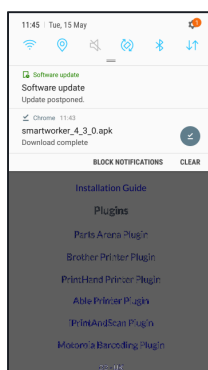
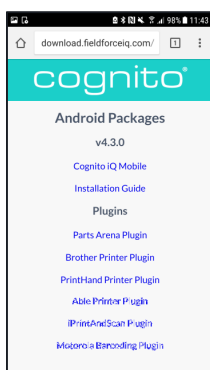


Installation:

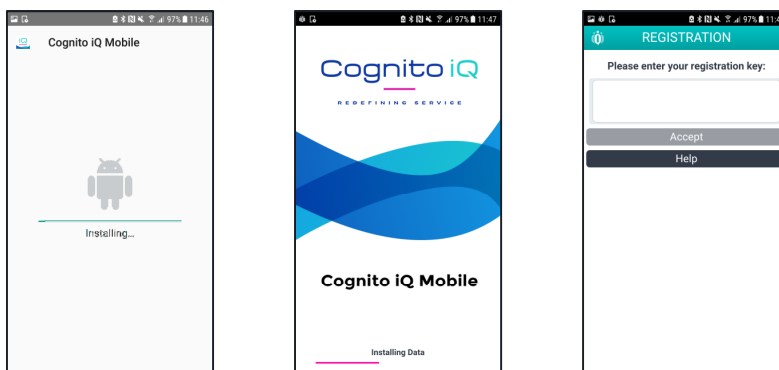
1. Obtaining the software – On the device, access the Cognito iQ Mobile download area using the link provided by Cognito iQ.



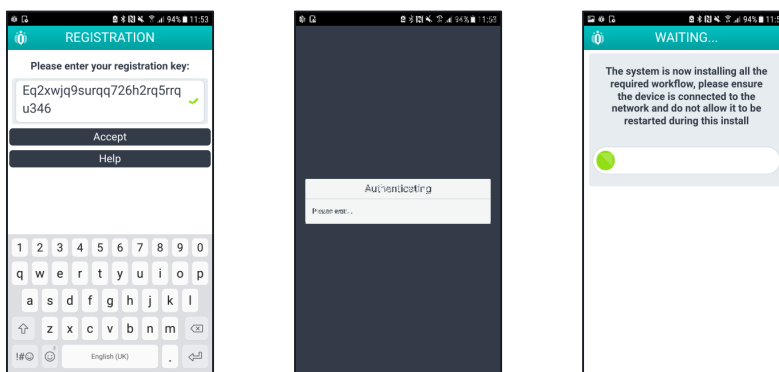
2. Android Cognito iQ Mobile – Select **Android**, then **Cognito iQ Mobile** to begin the download. Once the download is complete, select the completed download notification to begin the installation process.



- Cognito iQ Mobile Registration – Once installed the Cognito iQ Mobile application appears in the application list on the device. Selecting **Cognito iQ Mobile** opens the application and requests the **Registration Key** (provided by Cognito iQ).



- Authentication – Use the on-screen keyboard, or copy and paste function of the device, to enter the **Registration Key** provided by Cognito iQ. Select **Accept** to begin the authentication and profiling process.



- Installation of Intelligent Workflow – Once the workflow and lookup lists are downloaded and installed, the **Logon** screen is displayed. The application is now ready for use.

